

# **Department of Labor**

## **DOL Priority Areas for Core Services**

### DOL's strategies to manage with limited resources: (State and Federal)

- Provide wage enforcement services as required by 160 separate statutory mandates
- Promote labor peace through enforcement of collective bargaining rights and mediation and arbitration services
- Expand business success by administering and promoting apprenticeship programs
- Promote and enforce workplace safety for state and municipal employees

### Federally Funded Employment Security Division (80% Agency Resources)

- Provide unemployment compensation insurance payments in a timely, accurate manner to eligible individuals
- Provide reemployment assistance to those in need, including veterans.
- Promote economic expansion through the Governor's statewide Workforce Investment Board and American Job Centers
- Collect, analyze and distribute accurate economic data and labor market information to assist public policy decisions

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## DOL Management Strategies

### DOL's strategies to manage with limited resources

- Revitalize the current IT system to make the filing and adjudication of unemployment claims more efficient
- Limit hiring of refills of critical positions aligning with agency priorities
- LEAN case management processes
- Expand “no wrong door” collaborative LEAN efforts with sister agencies serving the same population
- Redeploy existing staff and expand cross training